



Silver Blaze Quality Policy

Silver Blaze Ltd offers an extensive range of services including building development, construction, refurbishment and maintenance for both public and private sectors. We are committed to conduct our operations in a planned and systematic way to ensure the first-class quality of our products and services.

It is our policy to:

- To maintain an effective management system that delivers a range of services on time and in a cost-effective way
- To adopt best practices within the construction industry
- To promote robust processes and procedures to deliver a quality product
- To ensure through training that our staff are compliant and understand the needs of the business
- To comply with current legislation
- To maintain verification with CHAS and Constructionline

Our objectives are:

- Improved operational efficiency
- Increased customer satisfaction through effective client communication and feedback
- Reviewed annually or when there are significant changes to the business

Responsibilities:

The Directors are responsible for communicating the Quality Policy and objectives to all employees and subcontractors and for ensuring there is a robust quality management system in place.

All employees and subcontractors are responsible for complying with the management system, delivering a quality product and service and reporting any non-compliance with our stated policies.

A handwritten signature in blue ink, appearing to read 'Ciaran O'Duffy', is written over a light blue rectangular background.

Ciaran O'Duffy

Managing Director 28.06.24

